

- **Extend Market Detail**

American Airlines is offering protection for our ticketed customers who may be impacted by the temporary discontinuation of service between the Americas, the Caribbean, and the United States.

Please be guided by the following information:

<b>Special Travel Exception for Service between the Americas, the Caribbean, and the United States</b>	
Affected Countries/Regions:	<ul style="list-style-type: none"> <li>• Antigua</li> <li>• Argentina</li> <li>• Aruba</li> <li>• Bahamas</li> <li>• Barbados</li> <li>• Belize</li> <li>• Bermuda</li> <li>• Bonaire</li> <li>• Brazil</li> <li>• Canada</li> <li>• Cayman Islands</li> <li>• Chile</li> <li>• Colombia</li> <li>• Costa Rica</li> <li>• Cuba</li> <li>• Curacao</li> <li>• Dominican Republic</li> <li>• Ecuador</li> <li>• El Salvador</li> <li>• Grenada</li> <li>• Guadeloupe</li> <li>• Guatemala</li> <li>• Guyana</li> <li>• Haiti</li> <li>• Honduras</li> <li>• Jamaica</li> <li>• Martinique</li> <li>• Mexico</li> <li>• Nicaragua</li> <li>• Panama</li> <li>• Peru</li> <li>• Puerto Rico</li> <li>• St. Croix</li> <li>• St. Kitts</li> <li>• St Lucia</li> <li>• St. Maarten</li> <li>• St Thomas</li> <li>• St. Vincent and the Grenadines</li> <li>• Trinidad and Tobago</li> <li>• Turks and Caicos</li> <li>• Uruguay</li> </ul>
Ticketed On/Before:	November 9, 2020 (was September 30, 2020)
Effective for Ticketed Travel Dates:	Beginning March 1, 2020 through the Suspended Travel Date range for the applicable market

	<p>See <a href="#">Americas and Caribbean Suspension of Service policy</a></p> <ul style="list-style-type: none"> <li>• Temporary Suspension of Service – Market Detail</li> </ul>
New Travel Dates:	<p>Allowed now through December 31, 2021*</p> <p>*For travel beyond ticket validity, see <a href="#">Coronavirus Global Flexibility Waiver - Travel Notice Exception Policy</a></p>
Protection for BSB / MAO / GIG	<p>See <a href="#">Americas and Caribbean Suspension of Service policy</a></p> <ul style="list-style-type: none"> <li>• Protection for BSB/MAO on G3</li> </ul>
Reissue Ticket On/Before:	<p>Same day as flight rebooking</p> <p>See <a href="#">Americas and Caribbean Suspension of Service policy</a></p> <ul style="list-style-type: none"> <li>• Reissue Policy Information</li> </ul>
Change to Origin/Destination:	<p>Allowed</p> <p>Change Fee only is waived</p> <p>Fare Difference Applies</p> <p>See <a href="#">Americas and Caribbean Suspension of Service policy</a></p> <ul style="list-style-type: none"> <li>• Changes to Origin/Destination</li> <li>• Reissue Policy Information</li> </ul>
Co-terminal/MAC Airport	Allowed
Endorsement Box Requirements: (ticket must be exchanged)	SKCHG/SASUSP
Temporary Suspension of Service - Market Detail	<p>See <a href="#">Americas and Caribbean Suspension of Service policy</a></p> <ul style="list-style-type: none"> <li>• Temporary Suspension of Service – Market Detail</li> </ul>
Refund Eligibility:	<p>See <a href="#">Americas and Caribbean Suspension of Service policy</a></p> <ul style="list-style-type: none"> <li>• See Refund Policy for available options</li> </ul>
Customer Contact Information:	Ensure the customer's telephone contact number and/or email address are updated in the reservation

