

Update 65: October 5, 2021

- Update Ticketed On/Before
- Update Market Detail

American Airlines is offering protection for our ticketed customers who may be impacted by the temporary discontinuation of service between the Americas, the Caribbean, and the United States.

Please be guided by the following information:

<b>Special Travel Exception for Service between the Americas, the Caribbean, and the United States</b>	
Affected Countries/Regions:	<ul style="list-style-type: none"> <li>• Antigua</li> <li>• Argentina</li> <li>• Aruba</li> <li>• Bahamas</li> <li>• Barbados</li> <li>• Belize</li> <li>• Bermuda</li> <li>• Bonaire</li> <li>• Brazil</li> <li>• Canada</li> <li>• Cayman Islands</li> <li>• Chile</li> <li>• Colombia</li> <li>• Costa Rica</li> <li>• Cuba</li> <li>• Curacao</li> <li>• Dominican Republic</li> <li>• Ecuador</li> <li>• El Salvador</li> <li>• Grenada</li> <li>• Guadeloupe</li> <li>• Guatemala</li> <li>• Guyana</li> <li>• Haiti</li> <li>• Honduras</li> <li>• Jamaica</li> <li>• Martinique</li> <li>• Mexico</li> <li>• Nicaragua</li> <li>• Panama</li> <li>• Peru</li> <li>• Puerto Rico</li> <li>• St. Croix</li> <li>• St. Kitts</li> <li>• St. Lucia</li> <li>• St. Maarten</li> <li>• St. Thomas</li> <li>• St. Vincent and the Grenadines</li> <li>• Suriname</li> <li>• Trinidad and Tobago</li> <li>• Turks and Caicos</li> <li>• Uruguay</li> </ul>
Ticketed On/Before:	<p><b>October 3, 2021 for GCM, MGA, HAV</b></p> <ul style="list-style-type: none"> <li>• August 31, 2021 for MVD</li> <li>• July 25, 2021 for MAO, POS, PTP</li> <li>• June 28, 2021 for EZE</li> <li>• June 21, 2021 for PBM</li> <li>• May 2, 2021 for BON</li> <li>• April 18, 2021 for FDF, MAO</li> <li>• December 20, 2020 for all other markets</li> </ul>
Effective for Ticketed Travel Dates:	<p>Beginning March 1, 2020 through the Suspended Travel Date range for the applicable market</p> <p>See <a href="#">Americas and Caribbean Suspension of Service policy</a></p> <ul style="list-style-type: none"> <li>• Temporary Suspension of Service – Market Detail</li> </ul>
New Travel Dates:	Allowed now through March 31, 2022*

	*For travel beyond ticket validity, see – <a href="#">Coronavirus Global Flexibility Waiver - Travel Notice Exception Policy</a>
Protection for BSB / GIG / MAO / MVD / SDU	See <a href="#">Americas and Caribbean Suspension of Service policy</a> <ul style="list-style-type: none"> <li>Protection for BSB/MAO on G3</li> </ul>
Protection for MVD on LA:	See <a href="#">Americas and Caribbean Suspension of Service policy</a> <ul style="list-style-type: none"> <li>Protection for MVD on LA</li> </ul>
Reissue Ticket On/Before:	Same day as flight rebooking  See <a href="#">Americas and Caribbean Suspension of Service policy</a> <ul style="list-style-type: none"> <li><a href="#">Reissue Policy Information</a></li> </ul>
Change to Origin/Destination:	Allowed Change Fee only is waived Fare Difference Applies  See <a href="#">Americas and Caribbean Suspension of Service policy</a> <ul style="list-style-type: none"> <li>Changes to Origin/Destination</li> <li><a href="#">Reissue Policy Information</a></li> </ul>
Co-terminal/MAC Airport	Allowed
Endorsement Box Requirements: (ticket must be exchanged)	SKCHG/SASUSP
Temporary Suspension of Service - Market Detail	See <a href="#">Americas and Caribbean Suspension of Service policy</a> <ul style="list-style-type: none"> <li>Temporary Suspension of Service – Market Detail</li> </ul>
Refund Eligibility:	See <a href="#">Americas and Caribbean Suspension of Service policy</a> <ul style="list-style-type: none"> <li>See Refund Policy for available options</li> </ul>
Customer Contact Information:	Ensure the customer’s telephone contact number and/or email address are updated in the reservation